

Castoro Privacy Policy

Last updated: 2026-04-09

1. Introduction

This Privacy Policy describes how the Castoro service and applications (the "App") collect, use, and protect information. By using the App, you agree to the terms of this Policy.

2. Developer

The App is developed and maintained by an independent developer as an individual.

- Contact: support@castoro.pro
- Website: <https://castoro.pro>

3. What information we collect

3.1. Automatically collected information

When you use the App, we collect:

- Anonymous device identifier
- Advertising ID – for analytics and attribution
- Platform and OS version (User-Agent)
- App usage data (screen opens, user actions)
- Optimization task data sent to the server (panel sizes, workpiece sizes, cutting parameters)

3.2. Firebase Analytics

We use Firebase Analytics (Google LLC) to collect anonymous usage statistics. Firebase Analytics may collect:

- Device identifier and Advertising ID
- Device model information and OS version
- App usage events
- Approximate location (country/region level)

Firebase Analytics data is processed under Google's Privacy Policy: <https://policies.google.com/privacy>

3.3. Information you provide

- Project data you enter (materials, panels, settings)
- Feedback messages (when you email us, we receive your address and the message text)

3.4. Information we do NOT collect

- Name, phone number, address
- Precise geolocation
- Contacts, photos
- Account registration is not required

4. How we use information

Collected information is used to:

- Process optimization tasks and return results
- Ensure stable service operation
- Diagnose technical issues
- Respond to support requests

5. Data storage

5.1. Local storage

Your projects and settings are stored locally on your device.

5.2. Server storage

Optimization tasks and results are stored on the server for no more than 90 days, after which they are automatically deleted.

5.3. Analytics data

Firebase Analytics data is stored on Google servers under their data retention policy.

6. Sharing data with third parties

We do not sell or share your data with third parties.

To operate the service, we use:

- Infrastructure providers (hosting) who process data only under our instructions
- Firebase Analytics (Google LLC) to collect anonymous statistics

7. Opt-out of tracking

You can limit data collection by:

- Turning off personalized ads on your device (Settings > Google > Ads > Opt out of Ads Personalization)
- Resetting your Advertising ID in device settings

8. Security

We apply technical protection measures, including HTTPS encryption during data transmission.

9. User rights

You may:

- Delete local data by removing the App or clearing its data in device settings
- Request deletion of server data by emailing support@castoro.pro
- Request a copy of your data by emailing support@castoro.pro

10. Children

The App is not intended for children under 12 years old. We do not knowingly collect data about children.

11. Changes

We may update this Policy. The current version is published at <https://castoro.pro>. The last updated date is listed at the beginning of the document.

12. Contacts

For all questions: support@castoro.pro